

# Illustra Flex Series 1MP & 3MP Indoor Dome Quick Start Guide



#### **Notice**

Please read this manual thoroughly and save it for future use before attempting to connect or operate this unit.

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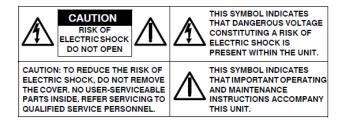
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## WARNING

- This unit operates at DC 12V/ AC 24V/ PoE.
- Installation and service should be performed only by qualified and experienced technicians and comply with all local codes and rules to maintain your warranty.
- To reduce the risk of fire or electric shock, do not expose the product to rain or moisture.
- Wipe the camera with a dry soft cloth. For tough stains, slightly apply with diluted neutral detergent and wipe with a dry soft cloth.
- Do not apply benzene or thinner to the camera, which may cause the surface of the unit to be melted or lens to be fogged.
- Avoid aligning the lens to very bright objects (example, light fixtures) for long periods of time.
- Avoid operating or storing the unit in the following locations:
  - ✓ Extremely humid, dusty, or hot/cold environments (recommended operating temperature: -10°C to +50°C)
  - ✓ Close to sources of powerful radio or TV transmitters
  - Close to fluorescent lamps or objects with reflections
  - ✓ Under unstable or flickering light sources





**WEEE (Waste Electrical and Electronic Equipment).** Correct disposal of this product (applicable in the European Union and other European countries with separate collection systems). This product should be disposed of, at the end of its useful life, as per applicable local laws, regulations, and procedures.

# **Preface**

This user manual is designed as a reference for the installation and manipulations of the unit including the camera's features, functions, and detailed explanation of the menu tree. The reader is supposed to be able to get following information in the manual.

**Product Overview:** the main functions and system requirements of the unit.

**Installation and Connection:** instructions on unit installation and wire connections.

Administration and Configuration: the main menu navigation and controls explanations.

# 1. Product Overview

# 1.1 Physical Characteristics

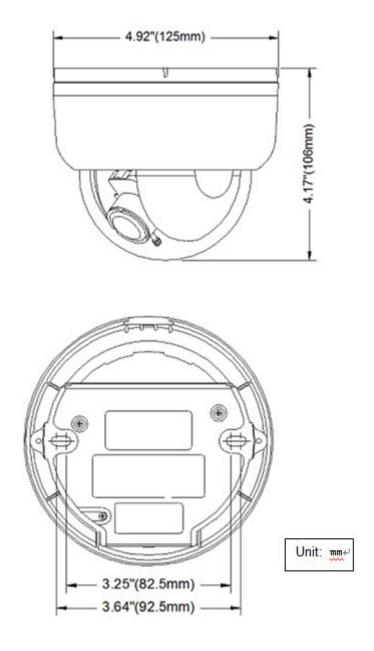


FIGURE 1-1: PHYSICAL DIMENSION

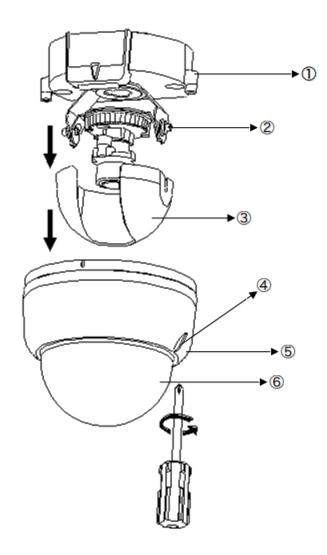


FIGURE 1-2: PICTORIAL INDEX

**TABLE 1-1: PICTORIAL INDEX DEFINITION** 

Index #	Description		
1	Camera bottom case		
2	Tilt adjustment bracket and thumbnuts, notches(X2)		
	Notches (x2)		
3	Inner liner		
4	Loosen the screw to take off camera housing		
5	Camera housing		
6	Dome cover		

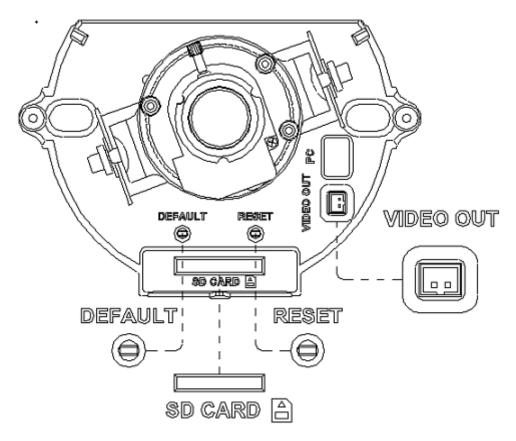


FIGURE 1-3: INTERIOR BUTTONS & INLETS

TABLE 1-2: INTERIOR BUTTONS DEFINITIONS 1/3

DEFAULT RESET	RESET	DEFAULT	To reset to factory default by pressing and holding the button for 5 seconds
	$\bigcirc$	RESET	To reboot the unit

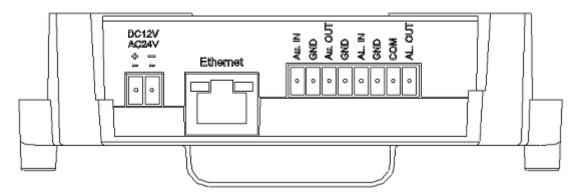


FIGURE 1-4: EXTERIOR INLETS

**Note**Connectors and field wiring terminals for external Class 2 circuits provided with marking indicating minimum Class of wiring to be used. Class 2 shall be marked adjacent to the field wiring terminals.

TABLE 1-3: EXTERIOR DEFINITION 2/3

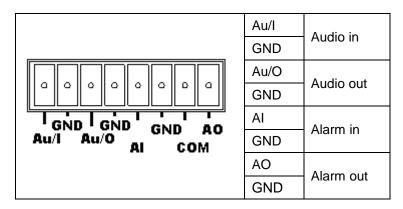


TABLE 1-4: EXTERIOR DEFINITION 3/3

DC12V AC24V	DC 12V	Network indoor dome
	AC 24V	camera can operate on DC 12V / AC 24V

# 2. Installation and Connection

# 2.1 Unpack Everything

Check everything in the packing box matches to the order form and the packing slip. In addition to this manual, items below are included in the packing box.

- One Network Indoor Dome Camera
- One 2-pin camera block for power input, and one 8-pin terminal block for alarm input/output
- One CD containing Illustra Connect, user manual and quick installation guide
- One printed quick installation guide
- One monitor out cable
- One mounting template
- Two screw anchors
- Two screws

Please contact your dealer if any item missing.

# 2.2 Installation

Following tools might help you complete the installation:

- a drill
- screwdrivers
- wire cutters

# 2.2.1 Checking Appearance

When first unboxing, please check whether if there is any visible damage to appearance of the unit and its accessories. The protective materials used for the packaging should be able to protect the unit from most of accidents during transportation.

Please remove the protective film of the unit when every item is checked in accordance with the list in <u>2.1 Unpacking Everything</u>.

## 2.2.2 Disassembling the Camera

Please refer to the figure 2-1 for pictorial index. Gently press the button to take off camera off camera housing (4). Remove the inner liner (3) by gently pulling it free of the two notches (2) in the housing. Set the camera a housing (5) and inner liner (3) aside.

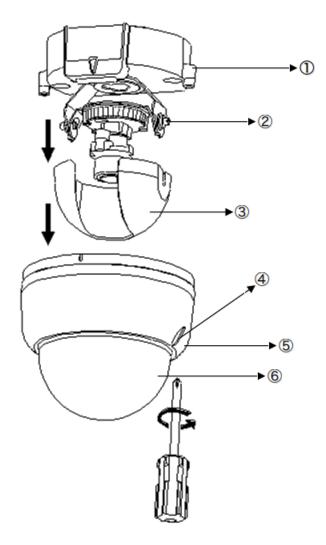


FIGURE 2-1: DISASSEMBLING THE CAMERA

## 2.2.3 Connecting the wires

This unit supports one of the following options as power supply.

- DC 12V: Connect 12V (-) to terminal =DC 12V-, and Connect 12V (+) to terminal =DC 12V+
- AC 24V: Connect 24V (~) cables to terminals ~AC 24V
- **PoE**: Connect the RJ-45 jack to a PoE compatible network device that supplied power through the Ethernet cable.

Insert Audio cable and alarm cable to the unit, and connect the network cable to the RJ-45 terminal of a switch.

Caution If using DC supply, make sure the polarity is correct. Incorrect connection may cause malfunction and/or damage to the unit.

# 2.2.4 Mounting the camera

Please place the mounting template as supplied on the mounting surface and mark the holes. Drill two holes, and then insert the screw anchors into the holes. Next, take off the camera housing. Connect the Safety Wire (fall prevention wire, not supplied) with one end to the ceiling and the other to the safety-cord screw of the unit.

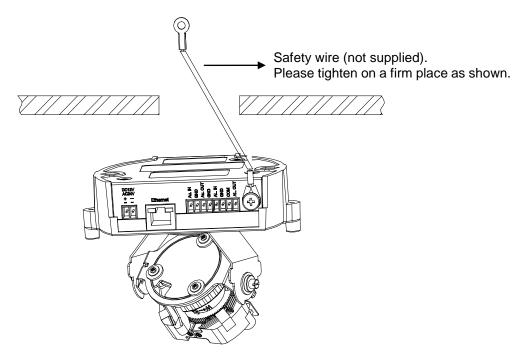


FIGURE 2-2: MOUNTING THE CAMERA 1/2

Refer to figure 2-3. Secure the camera bottom case to the wall/ceiling with the TP4×15 mm tapping screws as supplied, and then insert the power cable, network cable and audio cable. Adjust the viewing angel (zoom, focus, and Horizontal Rotation) as described in 2.2.5 Adjusting the Position.

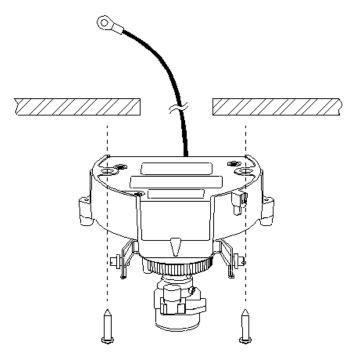


FIGURE 2-3: MOUNTING THE CAMERA 2/2

#### Warning

Depending on the material of your mounting surface, you may require different screws and anchors than those as supplied. To prevent the unit from falling off, ensure that it is secured to a firm place (ceiling slab or channel) with a safety wire (not supplied) strong enough to sustain the total weight of the unit. (Pay also attention to the finishing at the end of the wire.) Never turn the lens more than 360°, which should disconnect or break internal cables.

#### Caution

Safety wire must be connected with one end to the ceiling and the other to the safety-cord screw of the unit.

#### 2.2.5 Adjusting the Position

The unit has three axes for positioning. While monitoring, adjust the position as below.

- Pan Adjustment (A): For Wall Mount and Tilted Ceilings Rotate the lens base (maximum 350°) until you
  are satisfied with the field of view.
- Horizontal Rotation (B): Rotate 3D assembly in the base. Do not turn assembly more than 350° as this
  assembly may cause the internal cables to twist and disconnect or break.
- **Tilt Adjustment (C):** After loosening the thumbnuts, position the camera as desired, then finger—tighten the thumbnuts to set the position.

#### Caution

Limitation for three axes position:

Pan range: ±175°
Tilt range: 15° ~ 90°

Rotate range: Manual Lens ±180° / Motorize Lens ±175°

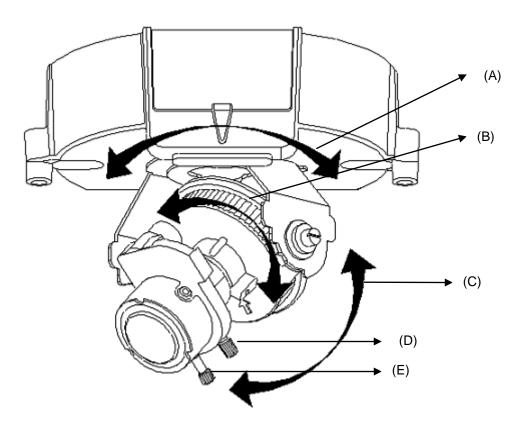


FIGURE 2-4: ADJUSTING THE POSITION

# 2.2.6 Adjusting Zoom and Focus

Loosen the zoom lever (D) / locking screw by turning it counter-clockwise. Rotate the zoom ring to achieve the desired picture. Loosen the focus lever (E) / locking screw by turning it counter-clockwise. Rotate the focus ring to adjust the focus. Repeat as required if further adjustments. When finished, retighten the zoom lever (D) / locking screw and the focus lever (E) / locking screw.

Caution

Retighten the locking screws to prevent readjustments.

# 2.2.7 Locking the camera

Use soft, lint -free cloth to wipe the dome cover and remove fingerprints. Attach the inner liner and camera housing. Turn the power on after you have installed the unit.

# 2.2.8 Network Topology

The camera can deliver video images and audio in real time using the Internet and Intranet. It's equipped with Ethernet RJ-45 network interface.



FIGURE 2-5: NETWORK TOPOLOGY TYPE I

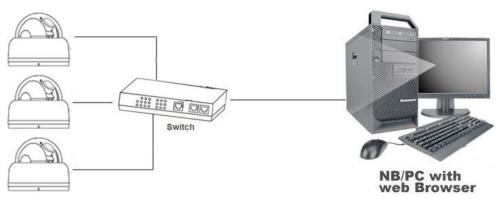


FIGURE 2-6: NETWORK TOPOLOGY TYPE II

# 2.2.9 System Requirements

Below table lists the minimum requirement to implement and operate a Illustra Flex Indoor Dome.

TABLE 2-1: SYSTEM REQUIREMENTS

System Hardware				
CPU	Intel Pentium 4 2.4GHz or equivalent			
RAM	1 GB or above			
Display	NVIDIA GeForce 6 Series or ATI Mobility Radeon 9500			
System Software				
Operating System	Microsoft Windows XP, Windows Vista, or Windows 7			
Browser	Microsoft Internet Explorer 8 or above			
Unit				
Power Supply	DC 12V / AC 24V / PoE			
Networking				
Wired*	10/100BASE-T Ethernet (RJ-45 connector)			

<sup>\*</sup>a switch is required for surveillance on multiple units.

Note	All the installation and operations should comply with your local electricity safety rules.		
Caution	To avoid damage to the unit, never connect more than one type of power supply (PoE		
	IEEE802.3 Ethernet Class 0 or DC 12V / AC 24V power plug) at the same time. If using PoE,		
	this unit must be connecting only to PoE networks without routing to heterogeneous devices.		

# 2.3 Connection

#### 2.3.1 Default IP address

Since this is a network-based unit, an IP address must be assigned at the very first. The unit's default IP address is **192.168.1.168** and sub mask is **255.255.255.0**. However, if you have a DHCP server in your network, the unit would obtain an IP address automatically from the DHCP server so that you don't need to change the camera's IP address. But be sure to enable DHCP in "Network/Basic settings".

## 2.3.2 Connecting from a computer & Viewing Preparation

#### 2.3.2.1 Connecting from a computer

- 1. Make sure the unit and your computer are in the same subnet.
- 2. Check whether if the networking available between the unit and the computer by executing ping the default IP address. To do this, simply start a command prompt (Windows: from the Start Menu, select Program. Then select Accessories and choose Command Prompt.), and type "Ping 192.168.1.168". If the message "Reply from..." appears, it means the connection is available.
- 3. Start Internet Explorer and enter IP address: **192.168.1.168**. A login window should pop up. In the window, enter the default user name: **admin** and password: **admin** to log in.

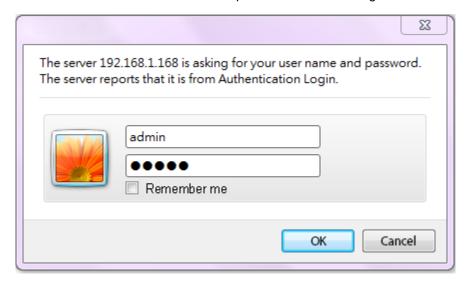


FIGURE 2-7: LOGIN WINDOW

#### 2.3.2.2 Viewing Preparation

Images of the unit can be viewed through Microsoft Internet Explorer 8 or above. Before viewing, follow these steps to enable the display.

- 1. Enable Cookies as instructions below
  - In Internet Explorer, click Internet Options on the Tools menu.
  - On the Privacy tab, move the settings slider to Low or Accept All Cookies.
  - Click OK.
- 2. When a proxy server is used, click Internet Options on the Tools menus of Internet Explorer, select Connect tab, click LAN button, and set proxy server.
- 3. Change Security in Internet options as instructions below
  - On **Tools** menu, click **Internet Options**.
  - Press the Security tab.
  - If the camera operates inside of the intranet, click the **Intranet** icon.
  - If the camera operates outside of the intranet, click the **Internet** icon.
  - Click Custom Level. This will open the Security Settings Internet Zone screen.



FIGURE 2-8: SECURITY SETTINGS 1/4

- Scroll down to the ActiveX controls and plug-ins radio buttons and set as follows:
  - 【Download signed ActiveX controls】→ Prompt (recommended)
  - 【Download unsigned ActiveX controls】 → Prompt
  - 【Initialize and script ActiveX not marked as safe for scripting】→ Prompt

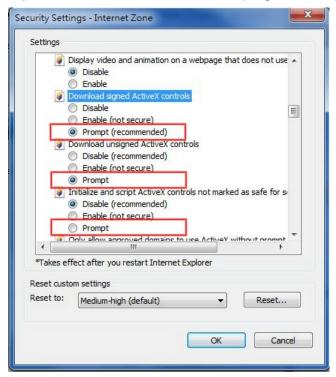


FIGURE 2-9: SECURITY SETTINGS 2/4

【Automatic prompting for ActiveX controls】→ Enable



FIGURE 2-10: SECURITY SETTINGS 3/4

【Run ActiveX controls and plug-ins】 → Enable
【Script ActiveX controls marked safe for scripting\*】 → Enable

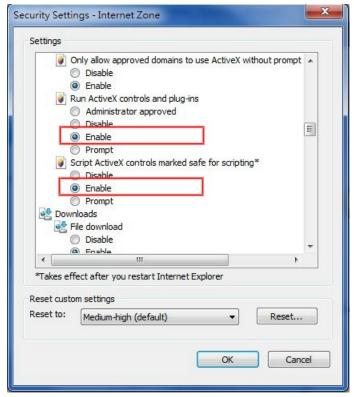


FIGURE 2-11: SECURITY SETTINGS 4/4

- Press OK to save the settings.
- Close all Microsoft Internet Explorer Windows and restart a new window. This will allow the new settings taking effect.
- Type your setting IP address into the browser.
- Then you should be able to see the camera image screen.

# 2.4 Using the illustra Connect Tool to Manage Cameras

In addition to using the IE browser to access your camera, you can alternatively use the provided tool, illustra Connect.

illustra Connect is a management tool designed to manage your network cameras on the LAN. It can:

- help you find multiple network cameras
- set the IP addresses
- show connection status
- manage firmware upgrades

For further information on Illustra Connect, refer to the Illustra Connect User Guide, located on the CD supplied.